

Abbots Lawn Nursing Home

Specialist nursing care for complex needs, dementia and end-of-life support in a warm, family-run home in Bognor Regis.

CQC RATED

Good

35 beds · West Bognor Regis

Thank you for getting in touch. Finding the right nursing home for someone you care about takes careful thought. This guide tells you a little about Abbots Lawn and how we can help.

What We Offer

- ✓ **Complex Nursing Care**
24/7 clinical support for complex medical conditions, medication management and ongoing health monitoring.
- ✓ **Advanced Dementia Care**
A secure, understanding environment with staff trained in memory care and person-centred approaches.
- ✓ **Palliative & End-of-Life Care**
Compassionate support focused on comfort, dignity and quality of life at every stage.
- ✓ **Residential Care**
Personal care, meals and daily support for those who need more help than they can manage at home.
- ✓ **Respite Care & Emergency Respite**
Short-term stays to give families a break, or for recovery after a hospital stay.
- ✓ **Challenging Behaviour Support**
Experienced staff trained in de-escalation, PBS and managing high-risk situations safely and with dignity.

What Happens Next

1

Get in Touch

Call or email us. We'll listen and understand the situation.

2

Visit Us

Come and see Abbots Lawn. Meet the team. See how we work.

3

Move In

We plan a careful transition so the person feels safe and settled.

"Our mission for over 40 years has been the same: helping people live, not just exist. That's what drives everything we do at Abbots Lawn."

— Rebecca Newman-Smith, Managing Director

What Makes Us Different

40 YEARS' HERITAGE

Founded by mental health nurse Sue Newman. Now led by her daughter Rebecca. Family values run through everything we do.

NURSING-LED CARE

Registered nurses on-site 24/7. Clinical expertise combined with genuine warmth and compassion.

EXPERIENCED TEAMS

Staff trained in complex nursing, dementia, palliative care and PBS. Low turnover means deep relationships.

OPEN DOOR

Families are welcome any time. No visiting restrictions. Your involvement matters to us.

Practical Information

LOCATION

West Bognor Regis, West Sussex. A quiet setting with easy parking for visitors.

ACCOMMODATION

35 beds including single-occupancy ensuite rooms. Residents are encouraged to personalise their space and make it feel like home.

DAILY LIFE

Freshly prepared meals, activities programme and communal gardens. We focus on comfort, dignity and quality of life.

FUNDING

We welcome both private and local authority funded residents. We work with placement teams across multiple councils.

Compare Your Care Providers

Use this worksheet to compare the providers you're considering. We've filled in our answers — see how others measure up.

Choosing a care provider is one of the most important decisions a family can make. Use this sheet to ask every provider the same questions and write down their answers. Comparing side by side makes it easier to see who truly delivers — and who just says the right things.

Tip: Print this page and take it with you to calls and visits. The provider who gives you the most specific, honest answers is usually the one worth trusting.

QUESTION TO ASK	ASHTON MANOR ✓	PROVIDER 2	PROVIDER 3
Will we have the same staff? Consistency is the single biggest factor in quality care.	Consistent care teams. Staff who know each resident's condition, preferences and personality — crucial for complex nursing care.		
What training do your staff have? Look for specifics — mental health, PBS, medication management. Not just "fully trained."	Registered nurses on-site 24/7. All staff trained in complex nursing, dementia care, palliative care, PBS and safeguarding. Specialist ongoing CPD.		
What is your staff turnover? High turnover means new faces constantly. The sector average is around 30%.	Low staff turnover. Experienced, stable team — essential for residents who need consistency and trust to feel safe.		
How will you keep us informed? Who is the main contact? How often are updates?	Named care coordinator. Regular updates and families included in reviews and care planning. Transparent communication throughout.		
What happens if needs change? Can the care team respond quickly?	Care adjusted quickly by our nursing team. Clinical needs can change fast — we respond in hours, not days.		
Can we visit before deciding? Good providers welcome visits without hesitation.	Yes. We encourage families and referrers to visit, meet the team and see how the home works before any commitment.		
What can't you support? Honest providers know their limits. If someone says they can do everything, that's a red flag.	We're honest about our limits. If someone's needs go beyond what we can safely support, we'll tell you and help find the right setting.		
What is your CQC rating? Check cqc.org.uk . Look at Safe, Caring and Well-Led.	Good — across all areas. Independently inspected by the Care Quality Commission. VERIFIED — CHECK OUR REPORT ON CQC.ORG.UK		
What are their reviews like? Check carehome.co.uk and Google. Look for detail, not just stars.	We welcome honest feedback. Our reviews on carehome.co.uk reflect real experiences. Read them carefully rather than counting stars. ★ ★ ★ ★ ★	☆ ☆ ☆ ☆ ☆	☆ ☆ ☆ ☆ ☆
Your Overall Feeling	✓		

A perfect 10/10 review score might look reassuring — but is it realistic? Genuine care providers earn honest feedback, not flawless ratings. Trust the reviews that feel real. Trust your gut.